

CASE STUDY:
NONOTUCK RESOURCE
ASSOCIATES INC. REDUCED
ACCOUNTING WORKFLOW TIME
FROM TWO HOURS TO TWO
MINUTES WITH DATABLEND IPAAS



**INDUSTRY VERTICAL** 

NOT-FOR-PROFIT HEALTHCARE/HUMAN SERVICES

INTEGRATED APPLICATIONS

SAGE INTACCT | ADAPTIVE | EDI AUTOCLAIM

#### INTRODUCTION

Nonotuck Resource Associates, Inc. offers Shared Living, Adult Family Care, and personalized day services for people with disabilities. Each of their



services is dedicated to their mission of providing people with disabilities a choice, a voice and the opportunity to live authentic lives. Support and service locations can be found in Boston and across Massachusetts.

Ryan Gaw has been the Accounting Manager at Nonotuck for 4.5 years. He currently uses Sage Intacct and Adaptive Insights for budgeting and planning. Ryan also uses EDI Autoclaim for managing billing and payment claims and AFC Home as their electronic medical record system.

## **SITUATION**

Nonotuck was working toward adopting Sage Intacct and Adaptive Insights. They consultated with Carlson Management (now Alight) to purchase and implement the two systems. Carlson recommended DataBlend as the iPaaS solution to integrate the systems. After the integration was completed, Nonotuck wanted DataBlend to integrate a third application called EDI Autoclaim, a medical billing application used in the industry.

"With DataBlend, we're spending less time fixing problems and more time being proactive". - Ryan G. - Accounting Mgr.

### **CHALLENGE**

Ryan and his colleagues historically did a lot of manual data entry, exporting data from one system, manipulating it manually within spreadsheets, adding proper formatting, creating reports, uploading the data back into another system then waiting hours for the uploads to complete. After implementing Sage Intacct and Adaptive, the team's goal was to maximize workflow efficiency, reduce number of data errors, significantly improve turn times on data transfers and automate redundant tasks.

Examples of specfic challenges: 1) revenue posting took two hours to complete. 2) Extracting, transforming and loading data took several hours per report. 3) Wait times for data to load could take several hours.



## **TRANSFORMATIONS**

# **Data Parsing**

based on unique identifier

# Sign Flipping

GL accounts flipped as neccessary

## **Split Label Creation**

for rows with dimensions for Adaptive acceptance

# **Actuals Removal**

in Adaptive for accuracy

## Pivot Transactions

into monthly and annual summarized data for Adaptive upload

## **Cell Removal**

Zero value or \$0 cells removed for efficient review

### SOLUTION

DataBlend successfully integrated Sage Intacct, Adaptive Insights and EDI Autoclaim for Nonotuck. By integrating the three applications, Ryan was able to:

- Reduce revenue posting time from 2 hours to 2 minutes
- Save 8-16 hours a month by automating workflows
- Increase data entry efficiency 100%
- Reduce rate of error to 0%
- · Focus more on being proactive rather than reactive

### CONCLUSION

Nonotuck has gained incredible efficiences by automating workflows leveraging DataBlend's iPaaS solution. Most manual work has been removed from Ryan's daily processes and he is now able to focus more time on other important responsibilites.

"DataBlend has helped us maximize efficiencies, eliminate manual data entry and errors, and accelerate data transfers. With DataBlend, we're spending less time fixing problems and more time being proactive." - Ryan G. - Accounting Mgr.

#### **ABOUT DATABLEND**

DataBlend is an Integration Platform as a Service (iPaaS) solution designed exclusively for CFOs, controllers, and their teams. Featuring a no-code, low-code workflow builder, DataBlend allows accounting and finance professionals to create secure and worry-free data integrations. Companies use DataBlend to collect and join data from multiple sources, build workflows (e.g. field to field mapping, pivot tables, and additional data transformations through virtually unlimited custom scripting possibilities), and schedule events so users are never without real-time data access. DataBlend's intuitive interface makes it easy to manage all application integrations from a single platform, eliminating the need to rely on IT resources to manage multiple, point-to-point connections.

Find out how DataBlend can help your organization at www.datablend.com